

# Services

## Peace and Development

Including Covid-19 resilient delivery mechanisms



## Our story

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Our origins go back to 2003, when we were tasked to help a major oil company manage a complex set of non-technical risks in the Niger Delta.

Since then we've helped clients tackle non-technical risk and achieve sustainable outcomes in over 40 transition, fragile, and conflict-affected areas.

Our group is headquartered in Malta and works with three regional hubs in:

- Europe (CIS, Middle East and North Africa)
- Sub-Saharan Africa
- Asia (and the Pacific)



## Purpose and a Networked Model

We tackle non-technical risk and achieve sustainable outcomes in transition, fragile, and conflict-affected areas.



Seasoned Practice Leaders and world class experts for each service area



A tried and tested ISO-aligned Quality Management System to consistently uphold standards



Robust health, safety, and security protocols and zero accidents/incidents



A global reach at field and political levels, which makes us effective in tough environments



A lean, networked and cost-effective operating model to stay competitive



# FIELD, TECHNICAL AND POLITICAL NETWORKS

## Europe and CIS

Serbia  
Albania  
Turkey  
Ukraine  
Russia  
Georgia  
Azerbaijan

## Asia and Pacific

Afghanistan  
India  
Indonesia  
Kyrgyzstan  
Mongolia  
Myanmar  
Nepal  
Pakistan  
Sri Lanka  
Thailand  
Fiji

## North Africa/Middle East

Tunisia  
Libya  
Egypt  
Syria  
Jordan  
Yemen

## Central/Latin America

Mexico  
Guatemala  
Brazil  
Colombia  
Honduras  
Nicaragua  
Bolivia  
Chile

## Sub-Saharan Africa

Ethiopia  
Kenya  
Madagascar  
Mozambique  
Rwanda  
Angola  
Burkina Faso  
Cote d'Ivoire  
Ghana  
Guinea  
Liberia  
Mauritania  
Nigeria  
Senegal  
Sierra Leone  
Tanzania  
Somalia  
Zimbabwe  
CAR  
DRC

INCAS Country Networks

Field, Expert, and Political Networks



# PRACTICE AREAS



Practice Lead: Barnaby Briggs

## Social Investment & Performance

Mapping company contributions to SDGs

Issues identification and management

Social investment programming

Social investment impact assessment

Training & capacity building



Practice Lead: Gudrun Van Pottelbergh

## Programme Design & Evaluation

Conflict-sensitive programme design

Monitoring systems development

Evaluations

Training & capacity-building



Practice Lead: Martin Hannigan

## Security and Human Rights

Security risk assessments

VPSHR planning and implementation

IFC compliant security management

Community security

Training & capacity-building



Practice Lead: Sofia Carrondo

## Peace and Development

Conflict-sensitive programming

Community security

Violence early warning and response

Conflict mapping, analysis and impact assessment

Training & capacity-building



# PRACTICE AREAS



Practice Lead: Elodie Grant Goodey



Practice Lead: David Nyheim

## Human Rights Compliance

Human rights compliance reviews and support

Site-level impact assessments, checks & audits

Grievance mechanism design and review

ESG due diligence

Human rights research and investigations

Training & capacity building

## Responsible Sourcing

Supply chain audits & commodities tracing

Company supply chain controls

Strategic communications & stakeholder engagement

Training & capacity building

## Dispute Resolution and Mediation

Risk assessment and prevention

Applied dispute resolution

Social license recovery

Business diplomacy

Political mediation

Training & capacity-building

## Field Research and Investigations

Security risk assessments

Human rights research and investigations

Risk identification and due diligence

Supply chain audits and commodities tracing

Training & capacity-building





# COVID-19 Resilient Delivery Modalities

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**We are uniquely placed to deliver on client requirements during the Covid-19 pandemic**

- Our national experts and field networks in 40+ countries eliminate the need to international travel
- Reconfigured delivery mechanisms support our national experts and field networks with international expertise and robust quality assurance to sustain implementation standards
- Solid health, safety and security protocols are applied during implementation. These keep our people safe and ensure that we do not spread Covid-19 further
- The use of digital stakeholder engagement technology expands our reach



# Peace and Development Services



01

## Conflict-sensitive programming

We help clients design projects and programmes that are conflict-sensitive and apply “do no harm” principles.

We do this following a conflict analysis or other field research. It includes developing an intervention logic and results framework.

02

## Community security

Our community security work focuses on helping clients (and their host communities) secure their environments.

The work is varied. It ranges from negotiated law enforcement, and setting up warning/response systems.

03

## Violence early warning/response

We design and put in place warning/response systems that are either community-based or made for specific institutions.

We have set up systems now to address local level violence, electoral violence, and climate insecurity.

04

## Conflict mapping, analysis and impact assessment

We map hotspots nationally, assess the drivers of conflict, and draw out the positive or negative impacts of an intervention.

This work follows standard good practice methods and draws on our field networks.

05

## Training and capacity

Our training and capacity-building modules are given by seasoned practitioners with training skills.

We help clients reach sustainable outcomes with communities, security forces, government, and non-state actors.

# Selected Assignments

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## **Development of a Peace and Security Strategy (Nigeria)**

Development of a strategy for a corporate client to reduce inter-community and corporate-community conflicts around key production assets. Language(s): English and Ijaw

## **Design of an electoral violence warning and response system (Ethiopia)**

Mapping of areas of risk for electoral violence across Ethiopia and on basis of that mapping, an election violence response system was designed to alert the National Electoral Board of Ethiopia of impending violence and facilitate coordinated responses to violence at the micro-level. Language(s): English.

## **A strategic development analysis (Myanmar)**

The preparation of an evidence-based and comprehensive conflict analysis to inform a multi-donor strategy to promote transition to democracy in Myanmar. Languages: English and Burmese.

## **Conflict impact assessment (Serbia)**

A conflict impact assessment of an area-based development programme in South Serbia. Languages: English and Serbian.

## Implementation Principles

- **Ensure the client team is successful**
- **Do no harm and build confidence**
- **Use no blue prints**
- **Targeted and actionable recommendations**
- **Inclusive and gender-balanced approach**
- **COVID-sensitive implementation modalities**

# TRACK RECORD

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P&D Assignments

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Countries of Implementation

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Public and Private Sector Clients

9

Languages Used

# SELECTED OUTCOMES

National and regional conflict prevention programmes designed and over USD17M raised for the [#UnitedNations](#) and other multilateral/non-governmental entities.

Enhanced capacity in the early warning and response systems of [#ECOWAS](#), [#IGAD](#), and [#EAC](#).

Support to national violence-reducing early warning systems for the governments of [#Rwanda](#), [#Guinea](#), and [#Ethiopia](#).

Establishment of sub-national and third-generation early warning systems in [#SriLanka](#) and [#Nigeria](#).

Effective national and regional conflict analyses and stabilisation strategies for companies and governments in the North and [#SouthCaucasus](#), [#Nigeria](#), and [#Myanmar](#).

Contributions to good practice on corporate engagement in conflict prevention for industry bodies and the [#UnitedNations](#).

Over 250 officials/staff from multilateral and government agencies, and multinational companies trained in [#conflictanalysis](#).



## Sofia Carrondo (Portugal)

Practice Leader (Peace and development)

Senior Associate

- 25+ years experience in peace-building, human rights, governance, and stabilisation
- Expertise: (i) political processes; (ii) development and humanitarian assistance; (iii) dialogue and negotiation processes; (iv) protection of civilians; and (v) governance and rule of law
- Institutional experience from the United Nations, Organisation for Security and Cooperation in Europe, and European Union
- Country experience: 20 transition, fragile and conflict-affected countries in Europe, Africa, Asia, and Latin America, including Afghanistan, Somalia, and Kosovo
- Selected clients: Vale, Anglo American, United Nations, and European Union
- Languages: English, Portuguese, Spanish, and French



# Contact Us

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